

Cottingham Close

RMO

Every voice counts

COTTINGTON CLOSE NEWSLETTER

**THANK YOU FOR YOUR
PARTICIPATION
IN THE
CONFERENCE
OF
CONFERENCE**



94% said yes

Training & Personal Development Opportunities

Level 2 Scrutiny course

- Gain a recognised qualification in the field of housing.
- Understanding of scrutiny in the housing service.
- Understanding of housing management performance information - Appreciation of what is required in undertaking a scrutiny review of a housing service.

Level 2 Food Hygiene

- Designed to help anyone who handles, prepares or serves food in the catering industry.
- Understand your legal responsibilities.
- Know what constitutes as best practice when it comes to controlling food safety hazards, temperatures, storage and much more

Level 3 Award in Education & Training

- Short course designed to enable you to undertake teaching or training.
- Gain awareness of the key principles and practises of teaching and develop appropriate training skills.
- Perfect for all who are aspiring to teach, in further education, adult or community learning

QNUK Level 3 Award in Paediatric First Aid (RQF) it's a 2 day accreditation course,

The Award provides knowledge & skills for first aiders working in early years environments. Learners will gain knowledge, skills and understanding of paediatric first aid
Explain the role and responsibilities of a paediatric first aider.
Explain how to minimise the risk of infection to self and others and much more

Please contact High Trees on 0208 671 3132, email courses@high-trees.org or pop in and see them at 220 Upper Tulse Hill to register.

Community Events



On the last Thursday of the month we hold a free coffee morning for all our residents, family & friends at Pedlars Acres Hall from 10:00am to 12:00 noon.

What would you like to see us doing as a coffee morning theme?



Join us in our Easter Egg Hunt on Thursday 18th April at 10:00am (meeting in Pedlars Acre Hall).

See how many Easter eggs you can find.



On 15th June 2019, we will be holding our free Fun Day, on the grass behind Ariel Court. There will be a BBQ, a face painter, candy floss, a bouncy castle, a free raffle and much, much more. Everyone is welcome.



Do you like to be beside the seaside?

On the 17th August 2019, we will be taking two coaches of residents (only) to Southend for the day.

Look out for the flyer for more details.



Join us on Halloween to toast marshmallows, enter our best carved pumpkin competition and win a prize for the best pumpkin.

Free soup, sweets and much more.



In the month of December we will be holding a number of events, including:

Decorate our community Christmas trees, while singing Christmas carols.

Father Christmas will deliver a hampers to all the residents over 70.

A pantomime trip (residents only).



ACTIONS & CONSEQUENCES
ANTI-SOCIAL
BEHAVIOUR

Anti-social behaviour is a crime

The RMO are aware of crime and anti-social behaviour taking place on the estate and are working with a number of agencies to address this issue. What is the RMO doing?:

- ◆ We are working with the Police and other agencies.
- ◆ We are increasing the CCTV coverage on the estate.
- ◆ We are providing information on how to report crime and are encouraging our residents to report any incidents witnessed to the Police.
- ◆ We are committed to taking firm and swift legal action against any identified perpetrators.

The RMO are unable to tackle these issues in isolation. Any information provided regarding anti-social behaviour is always kept confidential. To report a non-urgent crime please call 101; for urgent crime call 999.

Vehicle break-ins

The RMO have received a few reports recently concerning vehicles being broken into on Cottington Close Estate.

Please ensure when you leave your vehicle you have removed or locked away all valuables, and don't leave anything on display for the opportunist thieves.

Community Health & Safety

Gas and Electricity safety

Did you know that other than changing a light bulb in your property, it is illegal to tamper with any electrics in your home, unless you are NICEIC qualified?

This includes changing any light pendants to make your rooms look more decorative.

Unless you are a Gas Safe engineer it is illegal to connect or disconnect any gas pipes, or look at problems being experienced with the boilers inside your home, or interfere with any gas appliances in your home.

Please contact the RMO if you are in doubt of what to do, should you experience a problem with your electrics or gas in your home.

If you are a non-resident leaseholder who is renting out their home and not using a letting agency, did you know it is a legal requirement to undertake an annual gas safety check on your boiler?

It is good practice for all leaseholders to ensure their boilers are checked annually. This simple check could save lives.

Also if you are a non-residential leaseholder, please can you provide the RMO with the names and telephone numbers of your sub-tenants, as these details would be useful in the case of an emergency.

Other business

Do you want to exchange your property?

You can see other residents who are also wanting to exchange their current home by going onto the Lambeth website below:

<https://www.lambeth.gov.uk/council-tenants-and-homeowners/tenants/wise-move-home-swap-service>

Once you are on the main page if you go to section 3, you can see the properties in the swap shop. You will be able to see different options based on the number of bedrooms or if you would like to upsize or downsize your currently property.

Also, Cottington Close RMO will shortly be introducing a mutual exchange wall in our reception area. If you are looking to transfer your property, please put your details onto a card and bring it into the office.

Please don't feed the pigeons

There has been an increase in pigeons on the estate. Please refrain from leaving food waste around the estate or feeding pigeons. Not only is this considered as littering but it is also in breach of your tenancy and lease agreement.

Once pigeons and other vermin or rodents become accustomed to feeding on the estate, they can breed rapidly. Large amounts of any rodents (including pigeons, foxes and squirrels) can result in an unsightly environment and health risks. We ask residents to be vigilant and to report any sightings of anyone seen feeding pigeons so that we can take the appropriate action.

Please Don't Pour Oil Or Fat down your sink

Fats, oils, grease and food waste cause major problems in our drains and sewers. When disposed of down kitchen sinks, toilets or drains, this waste thickens to form blockages which can lead to flooding and pollution. The water and sewerage companies in the UK respond to approximately 366,000 sewer blockages every year.

The clean-up costs for the water industry run into millions of pounds, costs which are ultimately passed on to customers through wastewater bills. For fats that solidify, let them do so, then throw them in your regular rubbish bin. Chill grease in the fridge if you need to get it to harden up. For substances that don't go solid, pour them into a sealable bottle, and throw the whole container away with your regular rubbish.

If you have blocked your sink due to pouring fats, food or anything else down it, you will be recharged the cost of the repair by the RMO.



Resident parking only

Parking restrictions

Residents are reminded that the RMO applies an estate parking scheme.

Residents need to apply for a parking permit to park on the estate.

Residents are reminded it is your responsibility to ensure that you and your visitors display a valid parking permit during parking enforcement times, which are 8:00am until 6:30pm Monday to Friday.

Requirements to park your Vehicles

Please note, to obtain a resident's permit or to be permitted to park on the double yellow lines, you need to produce proof your vehicle is registered at the estate, by providing a copy of your log book, a valid MOT, an insurance certificate and provide proof your vehicle is taxed. Each year when you renew your documents, they need to be brought into the RMO office, so our records can be updated.

Residents are aware there is a limited number of spaces available to park on the estate and any vehicles proven not to be road worthy will not be permitted to occupy a bay, including vehicles registered as SORN.

Parking correctly

When parking your vehicle please can you ensure you park it correctly and not in a way where it can cause any obstructions? When your visitors are parking their vehicles on the estate please can you ensure that they use the visitors bays available, and do not obstruct any resident bays?

For up to date information of where your visitors can park their vehicles, or for any other parking related matters, please contact the RMO office.



Due to the recent increase in drug taking and dealing within the estate, Princes Safer neighbourhood Team would like to remind residents of our contact details for reporting.

999 – Emergency

101 – Non Emergency

020 8721 2627 – Princes Ward telephone

@MPSPrinces – Princes Twitter

If you wish to remain anonymous



YOUR VOICE MATTERS TO US ; IF YOU HAVE ANY QUESTIONS, OPINIONS OR IDEAS ON HOW WE CAN IMPROVE THE SERVICES WE OFFER TO YOU, PLEASE CONTACT US:

Cottington Close RMO, 1, Opal Street, Kennington, SE11 4HZ.

Tel: 0207 926 8105 / 8108

Email: cottingtonclose@lambeth.gov.uk

Website: www.cottingtonclosermo.com

If you would like this information in large print, or in another format or language, please contact us on 020 7926 8105.

Español: Si desea esta información en otro idioma, rogamos nos llame al 020 7926 8105.

Français: Si vous souhaitez ces informations dans une autre langue veuillez nous contacter au 020 7926 8105.

Português: Se desejar esta informação noutra idioma é favor telefonar para 020 7926 8105.

Twi: Se wope saa nkaeboy yi wo kasa foforo mu a fre 020 7926 8105.

Yoruba: Tí ẹ ba fẹ ìmoràn yí, ní èdè Òmíràn, ẹjọ, ẹ kàn wà l'ágogo 0207 925 8105.