

## USEFUL CONTACT INFORMATION

### Cottington Close RMO – 9.30am to 4.30pm

Housing Issues

Parking

Reporting Repairs

020 7926 8105

[cottingtonclose@lambeth.gov.uk](mailto:cottingtonclose@lambeth.gov.uk)

<https://www.cottingtonclosermo.com/report-a-repair/>

### Out of Hours Repairs :

Monday to Friday **5pm till 7am & WEEKENDS**

Any urgent problems in your home or communal areas?

Phone the Out of hours Service 5pm to 7am:

Lambeth call centre on 020 7926 6000 / 6666

Any problems with your **gas central heating and hot water**, please contact our Gas Contractors Smith & Byford directly on : 0800 091 2140 or 0208 652 7015

### Other Emergency and Help Numbers:

**Gas leaks:** National Gas Emergency Service on 0800 111999

**Loss of electricity:** UK Power Networks on 0800 0280247 / 0333 2022022

**Lambeth Council:** 020 7926 1000

**One Lambeth Advice:** 0800 254 0298 (advice on benefits, debt, housing)  
<https://onelambethadvice.org.uk/contact-us/>

**Report a Crime** or Get Advice from the Police:

Police Emergency/Ambulance/Fire – Call 999

Prince's Ward Safer Neighbourhood office: 020 8721-2627

Police non-emergency – 101

# CCRMO NEWSLETTER

NOVEMBER 2019



### Visiting the Office

The office has a change in opening times.

Late night opening available on Thursday evenings until 7pm  
(Pre-booked appointments only).

### OPENING TIMES

MONDAY 9.30-4.30

TUESDAY 9.30-4.30

WEDNESDAY 9.30-12.30

THURSDAY 9.30-4.30

FRIDAY 9.30-4.30

### Your Parking Permit

Make sure you come into the office with your documents by November 29th to get your new blue permit or you are at risk of being ticketed.



### Under 16's COMPETITION!

Design the 2019 Cottington Close RMO Christmas Card  
Contact the RMO Office for an Entry Form and the Rules.

All entries will be judged by the CCRMO Board – the Winner will have their design printed in the Christmas Newsletter & our Christmas Card.  
Prize for the Winner and Runners Up.



### Become a Shareholder

**REMEMBER –**  
All residents on Cottington Close Estate can become Shareholders in the Cottington Close Estate Resident Management Organisation.  
Have Your Say and Join Us for just



Cottington Estate has won **4 prestigious awards** this year! In the **RHS London in Bloom awards** the **Community Garden** gained **'Thriving'** for **'It's Your Neighbourhood'**, and **'Silver Gilt'** for **'Our Community'**. Also the **wider estate** won **'Silver Gilt'** for **'Our Community'**. The Community Garden also came joint first in **Incredible Edible Lambeth's Blooming Lambeth awards**. Our gardening is done by residents and volunteers with the help of an experienced gardener. **You can join in Wednesdays 2-5pm**, no experience needed - everything provided.



CCRMO Board held a successful AGM in September.

#### MEET YOUR BOARD:

**Chair:** Mike Corney

**Vice Chair:** Monifah Phillip

**Secretary:** Nicola Desmond

**Treasurer:** Mandy Meades

**Under Secretary:** Anderson Vital

Other Members:

Rene Thorpe, Charlie Cridlan, Sofy Campana and Dawit Abraha.

**Home contents insurance** may seem complicated, and many people think they cannot afford it. But Lambeth Council have teamed up with Thistle Tenant Risks and Allianz Insurance plc to offer our tenants and leaseholders the chance to insure their home contents and belongings through the Crystal Insurance Scheme.

**The Council and CCRMO are not responsible for home contents and belongings**, this is your responsibility. You should protect our home contents and belongings, things like, clothes, furniture, TV's, carpets and jewellery. The Insurance Scheme covers your home contents against, fire, theft, flood, water damage and much more. Limits and exclusions apply, a full policy wording is available on request. Find out more : To find out more, go to

<https://love.lambeth.gov.uk/lambeth-homes-affordable-insurance/>

**Call Crystal Insurance Scheme on 0345 450 7286** or

visit [www.crystal-insurance.co.uk](http://www.crystal-insurance.co.uk) where you can request a call back!

#### MARATHON MAN!

Our lovely Caretaker Alan has a place in the **London Marathon**. He is running for Macmillan Cancer Support.

Please contact the office if you would like to sponsor him.



#### Winter Outing for Residents

CCRMO have a limited number of tickets for **'A Christmas Carol'** at the nearby **Old Vic Theatre**, Waterloo. **Saturday 30th November 7.30pm.**

Reserve your seat now with a refundable £5 deposit.

Suitable for ages 8+

This 'sell out' show will get you in the festive mood.

**Pop into the office to book your seat.**



Please note if you are expecting a member of our staff out to your property for **a visit** or to **undertake a repair**, please **refrain from smoking** in your property for an **hour before they arrive** and while they are there. Our staff have a right to work in a smoke free environment, and can refuse to enter your property on this ground. **Thank you** for your patience and understanding in relation to this health and safety requirement.

#### WARNING - LET'S NIP IT IN THE BUD

In October, thieves have broken into some garages on this estate. We have also had reports of some drug-taking on stairwells and in around the blocks. **All crime must be reported to the Police.**

Please secure your home, garage and cars at all time, and **HELP YOUR NEIGHBOURS AND YOUR ESTATE** by calling the Police on 999 any time you see someone acting suspiciously, especially in the Blocks or by Garages.

**Call 999 - you might STOP A CRIME!!!!!!**

#### GDPR and Your Privacy.

The European Union's rules on **data protection** give us all much more say over how our data is used. GDPR came into force on 25 May 2018. Every person or company with a database of personal information including Cottington Close RMO has had to review how they handle data.

Our **Privacy Policy** sets out the following.

- What information we collect.
- How we store your information.
- Why we collect it.
- Who we may share it with and why.
- How you can access the information we hold about you.

**For a copy of our policy please contact the office.**

