

CCRMO CONNECT

Sept/Oct 2020



Update from Your Estate Director

September will mark my third month at CCRMO. Where did the time go? I am enjoying the new challenge and hope that you're starting to see changes in the way we do things. You will regularly see me on the Estate. I believe that I need to be on the Estate in order to manage it. During my walks, I have had the pleasure of meeting and speaking to some of our residents. So, if you see me and want to talk to me about anything or just want to say, "Hello". Please do.

You can also find me on the Cottington Close "Give and Take" group on "WhatsApp". I'll answer any questions you may have about the Estate or on the services that we provide. I also use that platform to provide updates on all CCRMO related items which may be of interest to you. So, if you haven't joined yet, their number is 07719 721 410. It'll be good to see you on there because ***your voice, and every voice, counts.***



Contact or visit your Estate Office

If you have a matter that concerns you and you want to speak to us in confidence, please come and speak to the team at the Estate Office.

Apart from Wednesday, we are open 09:30 – 16:30. On Wednesdays, our opening hours are 09:30 – 14:00 (after that time, you can call us or email us):

Telephone: 020 7926 8105

Email: CottingtonClose@lambeth.gov.uk

Website: www.cottingtonclosermo.com

Please wear a face covering, and on entering the Estate Office, please use our hand sanitiser. There may be other people in front of you so please keep your distance.

We also apply hospital grade viricidal disinfectants on touch points within the Estate Office.

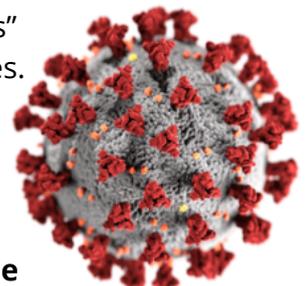
Corona Virus Update

The situation relating to the Corona Virus is changing regularly. For updates, please visit: www.gov.uk/coronavirus

CCRMO are playing our part to help you. We continue to regularly disinfect "touch points" on the Estate with hospital grade viricidal disinfectants which are effective against viruses. But we also need you to play your part.

If you are showing symptoms of the corona virus (persistent dry cough, fever) please stay at home.

If you have arrived from a country that is on the unsafe list (i.e. not included in the travel corridor exemption list) and you are quarantining, you must stay at home.



Further details on this can be found here:

www.gov.uk/guidance/coronavirus-covid-19-travel-corridors#updates-to-the-travel-corridor-list

When you phone asking for a repair, we will need to ask you additional questions so that we can make sure that it is safe for our staff to enter your property.

Please understand that we need to protect our staff so should you have a repair request, depending on the type of repair, that may have to wait until the end of your 14-day isolation period.

Annual General Meeting - 16 September 2020

We delivered our first "hybrid" Annual General Meeting ("AGM") on 16 September 2020. It was a mixture of in-person or virtual and we did that in response to the current pandemic. Unlike previous years, there were no refreshments, no facilities, with a one-way system in place. This might be the "new normal" for the years to come.

There were **five vacancies** and we received **five nominations**. Under our rules, as the number of nominations did not exceed the number of vacancies, the current Chair (Mike Corney) declared them as duly elected. CCRMO's Board for 2020-21 is as follows:

- **Mike Corney** (re-elected)
- **Monifah Phillips**
- **Nicola Desmond** (re-elected)
- **Anderson Vital**
- **Mandy Meades**
- **Charlie Cridlan**
- **Kinga Zacharska** (re-elected)
- **Sylvia Newman**
- **Dawit Abraha**
- **Sofy Campana**
- **Sherona Gayle** (*newly elected*)
- **Michail Nazarenko** (*newly elected*)



We would like to welcome the new members of the Board. We would also like to thank Rene Thorpe who stepped down for her years of contribution to the Board. She would like to continue to help CCRMO with its events.

If you are a resident, you can have a say in how we provide housing services to you by **becoming a shareholder**. It only costs £1 and it will give you the opportunity to take part at all future CCRMO's general meetings (including the Annual General Meeting).

Annual Cottington Estate Survey "ACES"

On 21 September 2020, we are launched our new **Annual Cottington Estate Survey** ("ACES").

The deadline for completing the form is **Friday 30th October 2020**.

It will take you ten minutes to complete it, we ask that you kindly give up some time to do this.

What you say will not only help us to help you and will also help us help the whole Cottington Community



We need you to tell us how we are doing, what we can do better, with the services we provide to you. We are also gathering your opinions on a number of new initiatives. Some are controversial. If the majority are in favour of these initiatives, CCRMO will introduce them. So, it is important that you make your views count.

We want to tailor the way we provide services to you, so they meet your needs. We will also be conducting a **five-year census**. The more we know about you, the more we understand what your needs are, that way we can deliver a service that suits you. This means that future newsletters will be made available in community languages, helping CCRMO to reach further.

So, please, take part. This is an opportunity for you to have a say with the services provided by CCRMO. Your voice counts, because, every voice counts.

The census is anonymous unless you want to provide your contact details.

Parking

Please remember to remind your guests that when they are driving in, that they **ONLY** park on the double yellow lines. It is free after 18:30 and on weekends. All bays belong to specific residents. We ask that visitors are considerate to your neighbours by not parking in resident bays.

If you have a parking bay with a bollard, please put it up when you are not using your bay. This will prevent other drivers from parking in your bay. If you have a bollard, and no longer need it, please let the Office know so that we can remove it and give it to someone who does.



Your visitors

As restrictions start to ease, please remember when inviting guests around, to be mindful of the current advice on social distancing. We ask that you and your visitors are considerate to your neighbours and that noise (including music) is kept at a minimal level particularly after 10pm.

If you do get a visit from your neighbour with concerns about the level of noise coming from your property, **please honour their wishes**.

Lambeth Council can investigate complaints of statutory nuisance to tackle noise produced above permitted levels from 11pm to 7am.

You can report noise nuisance to Lambeth Council **020 7926 5000** or online: www.lambeth.gov.uk/noise-nuisance-pollution-and-anti-social-behaviour/noise-and-anti-social-behaviour/report-noise



Offer of new Front Door for Leaseholders

If you are leaseholder living on Dumain and Hamlet, the Council should have already been in touch with you offering their new front door complying to the current fire safety standards. If you have not been contacted, please let us know (CottingtonClose@lambeth.gov.uk).

Leaseholders living on other blocks will be contacted soon (by Lambeth Council).



Bicycles

Cycling is an ideal mode of transport and we encourage its use. We know bicycles are not cheap. We ask that responsibility is taken by residents to protect their investment particularly on how they store their bicycles.

When we contact you about our concern regarding how you store your bicycle, we ask that our request is respected. CCRMO has the responsibility to look out for the welfare of all of our residents. Having it chained to a railing, or in a communal hallway may hamper a timely evacuation in an event of an emergency and is against our fire regulations. It also puts your investment at risk of theft, exposure to germs and viruses from passers-by.

For the time being, your private balcony is an ideal place to store your bicycles.

CCRMO are currently exploring options on how residents can store bicycles safely on the Estate and we have **2 new bike racks which will soon be located by Falstaff/Harfluer and Dumain/Fontenoy (by recycling bins)**. If you want to be kept up to date on its progress, and be first in line for any storage options, please contact us at CottingtonClose@lambeth.gov.uk.



School Uniform Fund

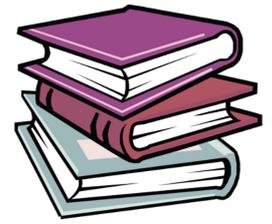
With school now reopening, the fund is still open. We are now in phase two and we've opened it to tenants receiving tax credits, employment support allowance as well as those on universal credit.

If you qualify, please come to the Estate Office to pick up an application form.



Summer reading - FREE books

We have had a good take up for these books and we still have a limited supply available in the office. If your child(ren) are in reception, year 1, year 2, year 3, year 4 and year 5, we have FREE books for them.



Black History Month - October 2020

Lambeth Council are running a series of events in October to celebrate Black History Month. The month includes something for all ages and all tastes. Please take this wonderful opportunity to learn about and celebrate African Caribbean heritage and culture which influences and enrich all our lives.

Further details can be found here:

www.lambeth.gov.uk/leisure-parks-and-libraries/libraries/black-history-month



Support for vulnerable residents

As the country moves from an emergency situation into a longer-term management phase Lambeth council is joining forces to direct support for the vulnerable through the MY Community Lambeth Gateway hub, run by AgeUK Lambeth, from Wednesday, July 1.

The helpline for residents vulnerable needed because of coronavirus will be:

• 0333 360 3700

Support can also be accessed via email mycommunity@ageuklambeth.org The helpline will be open from Monday to Friday between 9am and 5pm.

Adult learning services

There is support to Lambeth residents who have lost their jobs during the Covid-19 crisis. The package on offer from August 2020 includes: a skills check to identify transferable skills; training leading to a nationally recognised qualification; qualifications in English, maths, ESOL and ICT; and support with job search. More information from adultlearning@lambeth.gov.uk

Green news

Two board members collected around £1000 worth of plants donated to Cottington by The Royal Parks Nursery. You will notice that the estate beds are full to the brim with colour and variety planted out by estate board members and residents.

If you live on the ground floor please do water the plants to keep them happy and healthy.

The office can supply you with a watering can if you need one to do this.



Recycling

Good news! We are getting **extra recycling bins** for the estate as our residents are doing the right thing by recycling appropriate rubbish. One additional recycling bins will be allocated to Ariel Court (currently three), and Dumain (currently four) and two new recycling bins by Portia Court.

We do ask though that you break down cardboard and empty out bags into the bin to save space for other residents.



The Cottington Close Community Recipe Book

Please see the leaflet that came through your door or the notice boards on the estate on how to take part. LOTS of residents have been excited by the idea in conversation.

We can make this an exciting CHRISTMAS edition, so we look forward to seeing your entries.

From the Community Gardeners & CCRMO - TO ALL Cottington Close Residents

Let's create a 'Cottington Estate Cookbook' to reflect all the brilliant people who live in our community VITAL Now we have been in lockdown.

We would like every resident/ household to contribute a favourite recipe. The recipe can be **ANYTHING**. The cookbook will be printed and made available to all residents.

Let's host a Socially Distant street party in the centre of Cottington, come together, share food & celebrate getting through this crazy time.

If you would like to be included, please submit your recipe by: **1st November 2020**

How to submit your recipe/ photos:

Email: Cottingtonclose@lambeth.gov.uk

By hand: through CCRMO Office letter box.

Phone: the office - we will write it down

By 1st NOV 2020 We need:

A favourite recipe – anything you like to eat: - word doc

Ingredients / Measurements

Method – how you would explain making it to a friend, as simple as possible

A picture of your food – LARGE jpeg

A picture of you / your family - if you would like it included - LARGE jpeg

A short sentence: why is the recipe your favourite?

"I eat it when I am sad" / "My grandmother always made this for me" – etc

Your family's names - We will only include first names

Your block name - If you would like it included

Cottington Estate SE11

Our Favorite Receipies



Charlie: Friday Fishfinger sandwich

Charlie says: "this is perfect for a Friday evenings when I can't face cooking after a busy week . . . sometimes, I buy the ingredients on way home"



Ingredients:

Fishfingers
Cornichones
Mayonaisse
Some lovely bread
On the side: Chips & Peas

Method:

Grill the fish fingers: 10mins at temp: 200 degrees / Gas mark 7 turning once

Meanwhile butter some lovely bread

Prepare the mayonaisse:

Chop cornichons and mix into mayo. Add salt and pepper to taste.
when the fishfingers are done, lift off the grill.

Put sandwich together with lots of salt & pepper add lettuce or watercress to taste.

Enjoy - maybe with glass of wine or a nice cup o'tea.

Useful Information

Cottington Close RMO

Housing Issues

Parking

Reporting Repairs

Call: 020 7926 8105

Email: cottingtonclose@lambeth.gov.uk

Website: www.cottingtonclosermo.com

Out of Hours Repairs :

Monday to Friday 5pm till 7am & WEEKENDS

Any urgent problems in your home or communal areas?

Phone the Out of hours Service 5pm to 7am:

Lambeth call centre on 020 7926 6666

Any problems with your **gas central heating and hot water**, please

contact our Gas Contractors Smith & Byford directly

on: 0800 091 2140 or 0208 652 7015

Other Emergency and Help Numbers:

Gas leaks: National Gas Emergency Service on 0800 111999

Loss of electricity: UK Power Networks on 0800 0280247 / 0333 2022022

Lambeth Council: 020 7926 1000

One Lambeth Advice: 0800 254 0298 (advice on benefits, debt, housing)

<https://onelambethadvice.org.uk/contact-us/>

Report a Crime or Get Advice from the Police:

Police Emergency/Ambulance/Fire – Call 999

Prince's Ward Safer Neighbourhood office: 020 8721-2627

Police non-emergency – 101

Contact your local Councillor

Cllr Jon Davies

Email: jdavies4@lambeth.gov.uk

Call: 07542943511



Cllr David Amos

Email: DAmos@lambeth.gov.uk

Call: 07920 547 832



Cllr Joanne Simpson

Email: JSimpson2@lambeth.gov.uk

Call: 07920 547 988



Local councillors are elected by the community to decide how the council should carry out its various activities. They represent public interest as well as individuals living within the ward in which he or she has been elected to serve a term of office. They have regular contact with the general public through council meetings, telephone calls or surgeries. Surgeries take place on a regular basis and provide an opportunity for any ward resident to go and talk to their councillor face to face. Councillors are not paid a salary for their work, but they do receive allowances.