COTTINGTON CONNECT

February 2023





I am responsible for organizing all types of events for the estate, supporting with your Parking bay & Shed payments.

When you receive letters from me it's a reminder to keep your account up to date so that it remains in Credit.

We no longer accept Cash payments but your more then welcome to come in office and pay by card or you can make payments Online.

NOW FOR THE FUN PART EVENTS !!!



WELCOME

Sorry that there's been a long gap since our last newsletter. There's been a lot of changes since the last newsletter. And on that note is where I will begin.

My name is Charlene Clarke, and I'm your new Resident and Community Engagement Officer.



In the past three months we delivered some cool events, We had a Pumpkin Carving Event for Halloween, Coffee Morning Event to support residence back into work, Danceathon 12 week program started, Brixton Orchestra Came down for our yearly Christmas Carols, and last but not least our Winter Camp which was a great turn out with the children from Lambeth enjoying there Festive holiday Period.

DISPOSING OF LARGE ITEMS

Cottington Core RIVO Every voice counts

February 2023



REASONS TO KEEP CLEAR

In the event of an emergency, these areas need to be clear to make sure that you, your friends/family members and your neighbors can make a quick exit if needed.

Where they are left in the communal areas, we reserve the right to use our **CCTV** to identify who left them and we will write to them personally with a reminder of the process and next steps that will be taken if they are continuing to not comply with the process.



DISPOSING ITEMS

It's that time of the year where you might see a good deal in the shops or you've purchased that one thing you wanted for so long.

Where possible, please ask the company you are buying from if they are able to collect the old unwanted items in return.

If not, please ask if the delivering company can help move the large item from your home to the portacabin by Hamlet Court.

If neither of the above is an option, and you need a trolley to help you transport it, please contact the Estate Office on **0207 926 8105** within office hours which are Monday - Friday 9:30am - 16:30pm, on Wednesdays we close at **14:30pm**. Whatever you do, please do not leave it in communal areas !!!



OUR STRATEGY

Our reason to keep this strategy in place is very simple, if we abide by these rules the estate will be kept up to the standards that I'm sure all residence would want to see on a daily basis, ie; Clean, Clear with easy access around the estate, & Tidy. This is a New Year so lets keep to this strategy and keep our estate at a standard that we all want.

RENTS & SERVICE CHARGE

February 2023





OUR SUPPORT

We will always seek to make an arrangement with you to clear your arrears but. if you break arrangement, we already have with you, we will have no option but to take legal action against you. This could lead to you losing your home and incurring court costs and having a money judgement taken out against you. Not only does this mean you will go further into debt but may prevent you from getting credit in the future.

If there are any changes in your circumstances that may affect when or the amount you pay, please **call** us to discuss what options are available to you and what help may be on offer. You can also discuss in person by arranging a meeting at the office.

RENT ACCOUNT & PAYMENTS

Pay your rent & service charge on time this new year:

We know how hard it is, and with

Christmas and the new year just gone but please remember to pay your rent and service charge! It's always a good idea to budget ahead so that all your essential payments come first. It is a condition of your tenancy/ lease that your rent/ service charge is always paid in advance and in full.

Missing rent and/or service charge payments puts you on the back foot and will leave you in arrears. It is often difficult to clear them as we will expect you to pay extra each week.



USEFUL INFORMATION

February 2023



Contact your **local** councillor



Cllr David Amos

- C 07920 547 832 ☑ DAmos@lambeth.gov.uk
- Labour



Cllr Liam Daley 07784 238 050

- ☑ LADaley@lambeth.gov.uk
- **⊌** @MrLDaley



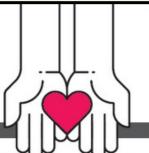
Cllr Jacqui Dyer мве

- C 07759 133 795
- ☑ JDver3@lembeth.gov.uk **♥** @DrJacquiDyerMBE
- Deputy Leader of the Council (Inclusive Economy and Equality

Your local Councillors can be contacted by Email/Telephone or by attending one of their regular surgeries (details above

You can also write to them at: Lambeth Town Hall, 1 Brixton Hill, SW2 1RW

lambeth.gov.uk/councillors



Surgery information

When:

Third Wednesday of the month 6-7pm Except August

Where:

The Durning Library, 167 Kennington Lan London, SE11 4HF

Do let us know if you would like to receive our weekly emailed Kennington Ward Newsletter with

Cost of Living support

Lambeth Council and loc are here to help during







CONTACTS INFORMATION

As you are aware or if have forgotten who to call for issues you may have, the above picture shows all the useful contact numbers in case of an Emergency, Support, or Help you may need if you are unable to speak with us during office hours.

If you feel the need to report a crime, serious Antisocial Behavior you have witnessed, then please do contact the relevant numbers above for support.



REPAIRS

General repairs should be reported to the cottington Close RMO office, which you can choose to do this by coming into office Monday - Friday 9:30am -16:30pm, & on Wednesdays the office closes at 14:30pm. If you prefer you could also contact us on the office phone number which is **0207 926 8105** OR email us at cottingtonclose@lambeth.gov.uk.

Out of hours after 5pm or on weekends/ Bank holidays all repairs should be reported through the Lambeth Contact Centre their phone number is **0207 926 6666.**



NON REPAIRS BY US

If you have repairs regarding:

- Decorating inside your home
- Blocked sinks, basins & Baths
- Blown fuse replacement, Light bulbs
- Tripped Switches
- Internal/External door handles, Locks
- Keys, Phone wires & Sockets

Repairs to any changes or improvements carried out by you e.q. Fitted new kitchen etc.. If for any reason you are still unsure then you can call us and we will inform you if we can support you with this repair.

EVENTS

February 2023



PICTURES FROM PREVIOUS EVENTS













DANCEATHON

As you may be aware we have started a Danceathon in December last year, and was put on pause due to the festive period, now we have started a New Year Danceathon is BACK!!!

The first classes started back on Saturday 14th January 10am-11am Children & 11am - 12pm Adults, so if you feel like learning to dance, keeping fit or just having fun please come along, bring a friend and spread the word its FREE!!!

Keep an eye on the notice boards for the following dance classes !!!













EVENTS UPDATE

As it is the start of the new year there will be some more events taking place throughout the year, please keep an eye open on the notice boards around the estate to keep up to date with what's happening in the coming months so you can all get involved, enjoy & have fun!

If you want to find out more information regarding an event taking place please email: cclarke3@lambeth.gov.uk.

SERVICES & SUPPORT

citizens

SUPPORT

February 2023



We are the leading advice charity supporting individuals and families who live,

work or study in the London Borough of Lambeth.

Our services are free, impartial, independent and confidential.

Our services and support are available by telephone, video conference, online and face-to-face. Contact us:

- Lambeth Adviceline: 0800 254 0298 (Freephone, Monday-Friday, 10am-4pm)
- Via our secure form: www.caml.org.uk/advice-contact
- Via email: <u>informationsupport@caml.org.uk</u> (if you have a query and are not sure what next steps to take)
- From July 2022, we will be at 91 Kennington Lane, SE11
 4HQ on Mondays, Tuesdays and Wednesdays

Other specialist services and ways we can help are explained overleaf. IF NEEDING MORE
SUPPORT

Cost of living support available now

Lambeth Council and local charities are here to help during the cost-of-living crisis.

For further information visit our website lambeth.gov.uk/cost-living-crisis-support



IF YOU ARE IN FINANCIAL HARDSHIP
AND FEEL LIKE YOU ARE
STRUGGLING, CHECK LAMBETH
WEBSITE COST OF LIVING CRISES
FOR WHAT SUPPORT YOU ARE
ENTITLED TO AND THE HELP YOU
CAN RECIVE.

