

CCRMO NEWS

July 2020



CCRMO has a new Manager

"I would like to take this opportunity to introduce myself as your new **CCRMO Estate Director**. My name is **Idham Ramadi** and some of you may have met me before at Annual General Meetings or the Continuation Ballot count in 2018. Prior to my arrival at CCRMO on 22 June 2020, I was a Contracts Performance Officer for the **London Borough of Lambeth** in the **TMO Client Team**. I was assigned to CCRMO as its Liaison Officer. It is through that relationship that I am aware of your issues and your Estate. What attracted me to this role, was the staff at CCRMO and its energetic, passionate and highly knowledgeable Board. With that, we will continue delivering to you excellent services and at the same time, take CCRMO and the Estate to the next level.

I hope that you are excited at this opportunity as I am.

I would also like to take this opportunity to **thank Marie Photiou**, your interim Manager who covered in the period before I arrived. Her love and dedication to all things CCRMO has certainly rubbed off on me, and I will make sure that everything that she has done continues to the high standards she has set."



Contact or visit your Estate Office

You are welcome to visit us at your Estate Office.

With the exception of Wednesday, we are **open 09:30 – 16:30**. On Wednesdays, our opening hours are 09:30 – 14:00 (after that time, you can call us or email us):

Telephone: 020 7926 8105

Email: CottingtonClose@lambeth.gov.uk

Website: <https://www.cottingtonclosermo.com/>

Please **wear a face covering**, and on entering the Estate Office, please use our hand sanitiser. We also apply virudical disinfectants on touch points within the Estate Office.

Corona Virus Update

The situation relating to the Corona Virus is changing regularly. For updates, please visit:

www.gov.uk/coronavirus

CCRMO are playing our part to help you. We are regularly disinfecting "touch points" on the Estate with virudical disinfectants which are effective against viruses. But we also need you to play your part. So, if you are showing symptoms of the corona virus (persistent dry cough, fever) please stay at home. **Please also let us know that you are showing symptoms when raising a repair request.** Please understand that we need to protect our staff so should you have a repair request, depending on the type of repair, that may have to wait until the end of your 14 day isolation period.

Parking

You should have by now received our leaflet regarding parking on the Estate. Please follow the guidance set out within that leaflet. We are working with our parking enforcement company to enhance the level of monitoring on the Estate.

Visitors Parking Permits

Due to Covid delays we are short on parking tickets, to make sure that we are able to give our residents a visitors parking permit we are limiting the numbers we sell to four at the moment. Please make sure you have the right money at hand to reduce the handling of cash. Permits are £1.50 each.



Your Visitors

We would like to remind our residents that they are welcome to invite guests to their property, but you are responsible for their actions and that the current guidance on social bubbles, distancing, and our parking rules are followed. When guests arrive, please be considerate to your neighbours and where possible, aim to **keep the noise level down**.

Concerned about a large gathering or open (unlicensed) music event? If you see or hear it, report it. Following recent events on an estate in Lambeth, if you are concerned about large gatherings or unlicensed music events on this estate, please report it to the Estate Office during office hours. Outside office hours please contact 020 7926 5000.

BBQ's on Balconies

We know that with the warm summer weather, residents are keen to enjoy the outdoors. We recognise that it is equally tempting to have barbeques on your private balcony. CCRMO would like to discourage that. This is not because CCRMO does not want its residents to have fun. But because it is the London Fire Brigade's advice that we have to adhere to.

A floating ember can cause a huge fire or smoke coming into your property can cause carbon monoxide poisoning. If this happens, you will not only displace yourself and your family, also your neighbours – some of who are vulnerable. **So please be considerate.**

Barbeques on private balconies are irresponsible, careless, and dangerous and if reported to CCRMO, we will take action.



New Front Doors for Leaseholders

All front doors on CCRMO should conform to Fire Safety Standards and Lambeth are offering a competitively priced replacement front door opportunity for leaseholders.

Leaseholders will be hearing from Lambeth Council soon. You will be given the option to opt-in to the programme. The communication from Lambeth Council will come in two phases.

The first, whether you want to opt in, and if yes, agreeing a payment plan. The second phase will involve the colour choices, followed by the measurement before the actual installation.



Support for Vulnerable Residents

As the country moves from an emergency situation into a longer term management phase the council is joining forces to direct support for the vulnerable through the **MY Community Lambeth Gateway Hub**, run by **AgeUK Lambeth**.

The **helpline** for vulnerable residents as a result of coronavirus will be: **0333 360 3700**

Support can also be accessed via email **mycommunity@ageuklambeth.org**

The helpline will be open from **Monday to Friday between 9am and 5pm**.

Thank you to CCRMO Covid Volunteers

During the lockdown our volunteers completed over 160 tasks ranging from shopping, posting letters, collecting prescriptions and delivering tasty meals. The response from willing residents wanting to help was very heart warming, so thank you!

The whatsapp group used by volunteers has been re-purposed to a **Give & Take and message board**. If you have things you don't want any more and want to give them a new home instead of throwing them away or dumping big items on the estate message the group. Just **message 07719721410 to join the group** or search for Cottington Give & Take



Adult Learning Services

There is support to **Lambeth residents** who have **lost their jobs** during the Covid-19 crisis. The package on offer from August 2020 includes: a skills check to identify transferable skills; training leading to a nationally recognised qualification; qualifications in English, maths, ESOL and ICT; and support with job search. More information from **adultlearning@lambeth.gov.uk**

The Cottington Close Community Recipe Book

Most of you would have been in lock down since the outbreak. Our new Estate Director, Idham Ramadi used his spare time to bake cakes, made a fish pie, and home-made pizza. He found them whilst watching cooking programmes on TV or via the internet.

CCRMO are **collecting recipes from residents** to put into a lovely recipe book.

Please see the leaflet that came through your door or the notice boards on the estate on how to take part.

If you have any favourite recipes you can share, please send them to CottingtonClose@lambeth.gov.uk and we will collate it and release it into our own Community Recipe Book.

We plan to cook and share them together later in the year.



Date for your diary - Wednesday 16th September AGM
This might be run differently this year due to Covid 19 - tbc